

# CURRICULUM VITAE



## *Abeer Hmoud Ali Al-Faouri*

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Current Address: Jordan/ Al-Salt/ Al-Balqa Applied University/ Management Information Systems Department.

### Education

- ✚ Ph.D. in Management Information Systems (2008). The Arab Academy for Financial and Banking Sciences. **GPA (93.3%), the highest rank scored.**
  - Major: Management Information Systems.
  - Minor: Knowledge Management and IT/Business strategic alignment
  
- ✚ Master of Public Administration, 1996. The University of Jordan. **Excellent rate, the highest rank scored.**
- ✚ Bachelor of Public Administration, 1993. The University of Jordan, **Excellent rate, the highest rank scored.**
- ✚ The General Secondary Education Certificate, 1989, **Excellent rate (93.5%).**

### Dissertation

- ✚ Nurturing a Supportive Organizational Knowledge Sharing Climate To Enable IT/Business Strategic Alignment: A Suggested Systemic View.

## Professional Experience

- ✚ A visiting researcher at George Washington University during the summer semester 2009/2010 to conduct two joint empirical researches with the head of graduate studies in the university.
- ✚ **Current Job:** An Assistant Professor at Al-Balqa' Applied University (15/11/2011-till now).
- ✚ **Previous Job:**
  - A lecturer at Al-Balqa' Applied University (11/9/2011-14/9/2011).
  - An Assistant Professor at Emirates College of Technology (2012-2013).
  - A part-time lecturer at Al-Ain University (Abu Dhabi branch).
  - An Assistant Professor at Petra University (10/4/2008-1/9/2011)
  - A part-time lecturer at The University of Jordan
  - A part-time lecturer at The Arab Academy for Banking and Financial Sciences
  - An Instructor at Petra University (1/9/2006-9/4/2008).
  - An Instructor at Muthah University (14/5/2002-12/2/2006).
  - A lecturer at Muthah University (19/9/1998-14/5/2002).
  - A coordinator of trade education at Ministry of Education during the academic year (1997-1998).
  - A teacher in the trade section for the secondary education (11/12/1995-18/9/1998).

## Appreciation Certificates & Prizes

- ✚ An appreciation letter and a financial prize granted by Petra University for the "outstanding efforts that led to the bright results obtained by the university in the academic proficiency exam" on Jan 24th, 2008.
- ✚ An appreciation certificate and prize granted by Emirates College of Technology for the "genuine and sincere efforts" during the academic year 2012/2013.

- ✚ An appreciation certificate granted by Emirates College of Technology for contributing to the college excellence journey and participating in preparing ECT strategic plan 2013-2017 given in Abu Dhabi, Dec 6th, 2012.
- ✚ An appreciation certificate granted by Emirates College of Technology for contributing to the college excellence journey and participating in effectiveness approaches of teaching and learning workshop held in Abu Dhabi, during 15th - 20th December, 2012.
- ✚ A prize given by The Arab Academy for Banking and Financial Sciences for achieving the highest rank scored in management information systems specialization during the academic year 2007/2008.

### **Training Experience**

- ✚ A trainer of many management, and management information systems training programs such as:
  - The applications of E-Management
  - Electronic Commerce
  - Advanced Methods in Administrative Leadership and Supervision.

### **Research & Papers Review Experience**

- ✚ A member in the Editorial Review Board of the International Journal of Virtual Communities and Social Networking (IJVCSN).
- ✚ A reviewer for the 18th Americas Conference on Information Systems (AMCIS) 9-11 August 2012, Seattle - Washington – USA.
- ✚ A program committee member of the 21th International Business Information Management Association (IBIMA) Conference (Vision 2020: Innovation, Development Sustainability, and Economic Growth), held in Vienna, Austria, 27-28 June 2013.
- ✚ A reviewer for many international journals such as:
  - Journal of Information and Knowledge Management.
  - The Learning Organization Journal.
  - Universal Journal of Education and General Studies

- Universal Journal of Marketing and Business Research (UJMBR).
- A reviewer for The International Journal of Virtual Communities and Social Networking (IJVCSN).

### Current Research Interests

- ✚ **Knowledge management:** Knowledge Sharing Climate, Knowledge sharing Strategies, Knowledge Transfer, Organizational Memory, and Organizational Learning.
- ✚ **Electronic Commerce:** EC strategy adoption, Website Quality, E-Trust.
- ✚ **Information Systems Strategies:** IT/Business Strategic Alignment and its relationship with organizational learning and knowledge sharing climate.
- ✚ **Technology Change Management:** Information systems and Reengineering, and Technology Learning Levels.
- ✚ **Information systems Project Management.**

### Languages




- ✚ Arabic: native speaker
- ✚ English: proficiency speaking, reading, and writing in academic environments.

### Courses Taught

1. Knowledge Management Systems
2. Strategic Planning for Information Systems
3. Scientific Research for MIS Students
4. E- Commerce
5. E-Business
6. E-Marketing
7. Information Systems Management
8. Office Automation
9. Information Centers Management
10. Managing Information Resources
11. Management Information Systems
12. Information Systems Project Management

13. Computer Skills
14. Computer Applications in Business Administration
15. Introduction to Scientific Research Methodology
16. Knowledge Management
17. Organization Theory
18. Organizational Behavior
19. Principles of Management
20. Managerial Control
21. Contemporary Issues in Management
22. Human Resource Management
23. Administrative Training
24. Public Administration in Jordan
25. Public Relations in Management
26. Management in Islamic History
27. Specialized Topics in Management
28. Public Institutions
29. Environment Management
30. Job Description and Jobs Classification
31. Administrative Reform and Development
32. Managerial Leadership
33. Public Finance and Public Budgets

### **Theses Discussions**

-  An examiner in the discussion committee of a Master's thesis entitled "The impact of The Use of Electronic Document Archiving Systems on performance". Al-Balqa Applied University, 2011.
-  An examiner in the discussion committee of a Masters thesis entitled "The Impact of Electronic Monitoring on the Internal Service Quality in the Islamic Banks Operating in Jordan". Middle East University for Graduate Studies on 8/6/2011.
-  An examiner in the discussion committee of a Masters thesis entitled "The Impact of Information Systems on Organizational performance" in Mutah University.

- ✚ An examiner in the discussion committee of a Masters thesis entitled "The Impact of Team Work on Organizational Commitment" in Mutah University on 23/11/2009 at 12 PM.
- ✚ An examiner in the discussion committee of a Masters thesis entitled "The Impact of Strategic Planning on Organizational Excellence" in Mutah University on 21/4/2010 at 13 PM.
- ✚ An examiner in the discussion committee of a Masters thesis entitled "The Impact of Strategic Thinking on Crisis Management Effectiveness: A Case Study on Saudi Telecommunication Company" in Mutah University on 22/1/2011 at 12 PM.
- ✚ An examiner in the discussion committee of a Masters thesis entitled "The Impact of Organizational Factors on Implementing Decentralization" in Mutah University in May, 2010.
- ✚ An examiner in the discussion committee of a Masters thesis entitled "The Impact of Crisis's Management Strategies on Social Responsibility" in Mutah University in April, 2011.
- ✚ An examiner in the discussion committee of a Masters thesis entitled "The Role of Petra Region Authority in Developing the Local Community" in Mutah University in April, 2011.

## Publications in Arabic

### ✚ A- Books:

- AL-Kasasbeh, M. and AL-Faouri, A., (2010), Contemporary Critical Capabilities for Business Issues in Management: Building Success, Amman: Dar-Alhamed.

### ✚ B- Publications in Journals

- AL-Kasasbeh, M., AL-Faouri, A. and AL-Emyan, M., (April 2010), "The Role of Human Resource Management Functions in the Learning Organization: A Case Study on Abu-Ghazaleh Companies Group", *Jordan Journal of BUSINESS ADMINISTRATION* (an International Refereed Research Journal), ISSN 1815-8633, Volume 6 Number (2): 163-183.

- AL-Kasasbeh, M., AL-Faouri, A. and Abdullah, K., (January 2009), "The Impact of Empowerment Culture and Transformational Leadership on the Learning Organization", *Jordan Journal of BUSINESS ADMINISTRATION* (an International Refereed Research Journal), ISSN 1815-8633, Volume 5 Number (1): 19-45.
- AL-Faouri, A. (2004), "The impact of organizational silence on organizational decision making - case study- Mutah University". *Journal of Muta Lil-Bohooth wadderasat*, (a Refereed and Indexed Journal), Mu'tah University, ISSN 1021-6804, Volume 19 Number (2).
- AL-Faouri, A. (2002), "Factors affecting the employee's management of his boss and its practical implications: a field study on operational management in Mutah University". *Journal of Muta Lil-Bohooth wadderasat*, (a Refereed and Indexed Journal), Mu'tah University, ISSN 1021-6804, Volume 17 Number (2).

### **C- Publications in Conferences**

- AL-Kasasbeh, M., AL-Faouri, A. and Al-Hyasat, K., (2012), "Ibn Taimiyah's Contributions in Managerial Thought ", *Proceedings of the 2nd Global Islamic Marketing Conference 2012 (GIMC)*, The United Arab Emirates University, Abu Dhabi, UAE, January 17–18, 2012.
- AL-Faouri, A., and AL-Sagah Y., (March 2011), "Factors Affecting the Selection of Management Information Systems Specialization", (*proceedings of the 8<sup>th</sup> International Scientific Conference of E-Business and transformation in Business Economics*), Zarqa Private University - Faculty of Economics and Administrative Sciences, ISSN 2072-8867, March 15-16, 2011.
- AL-Kasasbeh, M., AL-Faouri, A. and Abdullah, K., (2011), "Impact of Interpersonal Emotional Intelligence on Technology Learning", *The 11<sup>th</sup> International Conference of Business Intelligence and Knowledge Economy*, Al-Zaytoonah

University of Jordan - Faculty of Economics and Administrative Sciences, April 25-28, 2011.

- AL-Kasasbeh, M. and AL-Faouri, A., (2008), "The Impact of Companies' Size on Business Process Reengineering", (*proceedings of the 6<sup>th</sup> International Scientific Conference of Modern Economics & Administrative Trends in the Twenty First Century; Challenges, Opportunities and Horizons*), Zarqa Private University - Faculty of Economics and Administrative Sciences, May 6-7, 2008.

## Publications in English

### A- Publications in Journals

- AL-Faouri, A., Al-Nsour, M. and AL-Kasasbeh, M., (2013) "The impact of workforce agility on organizational memory". *Knowledge Management Research & Practice*, advance online publication 8 April 2013; doi: 10.1057/kmrp.2013.19
- AL-Faouri, A., (2012) "The Influence of Organizational Learning Culture on Information System Project Team Capabilities: An Empirical Study", *International Journal of Knowledge and Learning (IJKL)*. Volume 8, Numbers (1-2), June 2012 , pp. 20-40(21) ISSN (Online): 1741-1017 - ISSN (Print): 1741-1009.
- AL-Faouri, A., (2011), "Investigating The Impact of Emotional Intelligence On Technology Learning", *International Journal of Engineering & Technology IJET-IJENS*, Volume 11 Number (03), pp 58-78. ISSN: (2077-1185 (Online) 2227-2712 (Print).
- AL-Faouri, A., Dasgupta, S., and AL-Kasasbeh, M., (2011), "Investigating the Relationship between Knowledge Sharing Strategies and Organizational Excellence Pillars", *Communications of the IBIMA*, Volume 2011 Number (2011), Article ID 923859, DOI: 10.5171/2012/923859, (ISSN:1943-7765).



- AL-Faouri, A., and AL-Kasasbeh, M., (January-June 2011), "The Influence of Aviation Companies' Perceived Websites Quality on E-trust: An Exploratory Study", *The International Journal of Aviation Technology, Engineering, and Management (IJATEM)*: An Official Publication of the Information Resources Management Association. ISSN: 2155-6962, Volume 1 Number (1): 14-29.
- AL-Kasasbeh, M., Dasgupta, S., and AL-Faouri, A., (2011), "Factors Affecting E-Service Satisfaction", *Communications of the IBIMA*, Volume 2011 Number (2011), Article ID 547937, DOI: 10.5171/2011/547937, (ISSN:1943-7765).
- AL-Faouri, A., (January 2010), "A Supportive Knowledge Sharing Climate to Enable IT/Business Strategic Alignment", *Jordan Journal of BUSINESS ADMINISTRATION (an International Refereed Research Journal)*, ISSN 1815-8633, Volume 6 Number (1): 119-140.
- AL-Faouri, A., AL-Kasasbeh, M. and Al-khaldi, F., (April 2009), "Enabling IT/Business Strategic Alignment: An Empirical Study on the Telecommunications Sector in Jordan", *Jordan Journal of BUSINESS ADMINISTRATION (an International Refereed Research Journal)*, ISSN 1815-8633, Volume 5 Number (2): 273-292.

### **B- Publications in Conferences**

- AL-Faouri, A., and AL-Kasasbeh, M., (2010), "The Influence of Aviation Companies' Perceived Websites Quality on E-trust: An Exploratory Study", *Proceedings of Aviation Information Technology, Engineering and Management (AITEM2010)*, Information Resources Management Association, New Orleans, LA, USA March, 22-24, 2010
- AL-Faouri, A., (November, 2008), "Nurturing A Supportive Knowledge Sharing Climate (SKSC): A Suggested 7Ss SKSC Model", (2008), *Proceedings of*

*the 9<sup>th</sup> Conference of Innovation and Creativity in Management- Rational Management and Challenges of New Millennium*, Arab Administrative Development Organization, Cairo, Egypt, November 9-11, 2008.

- AL-Faouri, A. and AL-Kasasbeh, M., (2008), "*Breaking Organizational Silence to Enable Organizational Learning: The Role of Leadership*", *Proceedings of the 8<sup>th</sup> International Conference of Change Management and Knowledge Society*. Al-Zaytoonah University of Jordan - Faculty of Economics and Administrative Sciences, April 21-24, 2008.
- AL-Faouri, A., (March, 2007) "Organizational Learning and Strategic Alignment Process". *Proceedings of Alesra' Conference entitled "Managerial Strategic Thinking in a Changing World"*, 7-9 March 2007.
- AL-Faouri, A., (April, 2007), "Enabling Risk Management By Nurturing a Supportive Organizational Learning Climate Within IS Organizations". *Proceedings of Al-Zaytoonah University conference entitled "Risk Management and Knowledge Economy"*, 16-18 April, 2007.
- AL-Faouri, A., (April, 2006.), "*Protecting Customer Information Privacy within IS Organization: a suggested systemic view*". *Proceedings of Al-Zaytoonah University conference entitled "Knowledge Economy and Business Ethics"*. 17-19 April, 2006.

### **Professional Memberships**

- A member of Exams Committee at Emirates College of Technology (2012/2013).
- A member of E-Learning Committee at Emirates College of Technology (2012/2013).
- A member of Well Being Committee at Emirates College of Technology (2012/2013).
- A member of Students' Disciplinary Committee in Al-Balqa' Applied University (2011/2012).
- A member of Scientific Research Committee at Faculty of Administrative and Financial Sciences in Al-Balqa' Applied University (2011/2012).

- A member of Exams Committee at Faculty of Administrative and Financial Sciences in Balqa Applied University (2011/2012).
- A member of Faculty Board of Administrative and Financial Sciences in Petra University (2008/2009).
- Head of Quality Assurance Committee at Management Information Systems Department in the Faculty of Administrative and Financial Sciences in Petra University (2008-2011).
- A member of the Committee for the Development of the study plan for E-Business specialization in Petra University (2009/2010).
- A member of E-Learning Committee at Faculty of Administrative and Financial Sciences in Petra University (2007/2008).
- A member of Quality Assurance Committee at Faculty of Administrative and Financial Sciences in Petra University (2007/2008).
- A member of Exams Committee at Faculty of Administrative and Financial Sciences in Petra University (2007/2008).

### **Abilities & Skills**

- Leadership Skills.
- Ability to work under pressure and within team-work.
- Ability to work for long hours.
- Excellent Communication Skills.
- Utilization of Black Board and Moodle.
- Utilization of SPSS Package.
- Utilization of QM for Windows Package
- Research Methods Skills in Management Information Systems.
- Coordinating Skills
- Computer and Internet skills
- Training skills